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PSY # 14655

29 March, 1996

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Dear Steve;

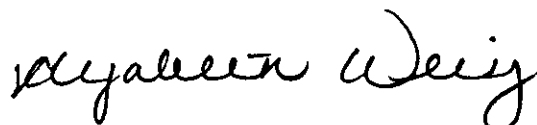
A note to express to you my delight and appreciation for the unexpected experience I had at your Mediation Training. The course was, as I expected, stimulating and impressively well-organized in teaching the process of mediation.

What I didn't expect was that it would be so useful and meaningful in other ways. As a psychologist, I have led many psychotherapy groups and so I've had the privilege of observing a lot of group process. I was impressed and touched by your skill in teaching people their strengths. To me, that's the sign of a gifted teacher-- the ability to take a group of very (and our group was very) diverse people and give each of them an experience of their own unique strengths. You very supportively gave one a sense of areas to work on while providing the emotional support to do the work during the training.

The subtle way you taught people to look at their relationship styles in the group makes sense. Mediation often seems to involve the breakdown of relationships. Thus, your helping people to examine their relationship styles and try new approaches to relationship problems provided the group with a compelling experience of what mediation ought to offer. This emotional dimension of the training, if you'll forgive my generalizing, might be useful to attorneys.

I want to stress that the course was rigorous and informative about the process of mediation. I also want to suggest that people will learn a lot about themselves and others WHICH WILL BE USEFUL TO THEM IN MANY WAYS, undoubtedly necessary as mediators. It makes sense that mediators would need to explore themselves before they could help others explore and mediate their lives and choices. I just wasn't expecting the depth of the experience I encountered.

Gratefully,



SAN FRANCISCO

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