

November 22, 2002

Steven Rosenberg
775 East Blithedale Avenue, Suite 363
Mill Valley, CA 94941

Dear Mr. Rosenberg:

I attended your Mediation Training at the suggestion of a well-known mediator. My goal was to develop additional mediation skills and add credentials as a mediator.

Your course exceeded my expectations. The balance between the academic principles and practice sessions provided many insights, even though I thought I was very experienced about the mediation process. Moreover, the training addressed mediating disputes in many different contexts. I also appreciated the written materials which were quite comprehensive.

I would recommend your course for anyone who is seriously interested in pursuing mediation and for established mediators who want to develop additional skills.

Personally, I appreciated your enthusiasm for the subject of mediation as well as the interest of the various guest speakers and trainers who also participated.

Thank you again.

Very truly yours,



J. Stephanie Krmpotic

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